



Payment Terms and Conditions for Touchline Performance

1. Payment

1.1 **Payment Due:** Payment for all services provided by Touchline Performance is due in full at the time of service, unless otherwise agreed in writing.

1.2 **Payment Methods:** We accept the following payment methods:

1. Cash
2. Bank Transfer

2. Late Payments

2.1 **Late Payment Fees:** A late fee of £33 will be charged on any outstanding balance after 33 days of the due date.

2.2 **Collection Costs:** If payment is not received within 33 days of the due date, we reserve the right to pursue legal action to recover outstanding debts, including any associated legal and collection costs.

3. Cancellations and Rescheduling

3.1 Cancellation Policy:

- **24-Hour Notice:** Clients must provide at least 24 hours' notice for any cancellations or rescheduling of appointments.
- **Late Cancellations:** Cancellations made within 24 hours of the scheduled appointment time may be subject to a 10% cancellation fee.

3.2 **Force Majeure:** Neither party shall be liable for any delay or failure to perform its obligations under this agreement due to circumstances beyond its reasonable control, including but not limited to acts of God, war, terrorism, natural disasters, and UK government regulations.

4. Modifications to Terms and Conditions

4.1 **Right to Modify:** Touchline Performance reserves the right to modify these terms and conditions at any time. Any changes will be effective immediately upon posting on our website or upon notification to the client.

5. Governing Law

5.1 **Governing Law:** These terms and conditions shall be governed by and construed in

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accordance with UK laws.

6. Dispute Resolution

6.1 **Dispute Resolution:** Any dispute arising out of or in connection with these terms and conditions shall be resolved through mediation or arbitration.

By using Touchline Performance's services, you agree to these terms and conditions.